



Operated By
NEWSME Landfill Operations, LLC

June 15th, 2023

Wallace Giakas
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Giakas:

During the month of May 2023 Juniper Ridge Landfill received three complaints from area residents regarding landfill operations. All three complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
May 2023

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
05/15/23	9:19 PM	Other	JRL fire debris falling from the sky	Laura Sanborn	2845 Bennoch Road, Alton, ME & I-95	Yes	W 5 MPH	Yes	The MEDEP Air Bureau returned a call to Mrs. Sanborn on the morning of 05-16-23. A return call was made by Mrs. Sanborn to the Air Bureau early that afternoon. The MEDEP Solid Waste Project Manager returned a call on 05-17-23 at 8:30 AM. A followed up call was also made on 05-18-23 at 8:30 AM.	Landfill Fire	N/A	Yes	On 05/15/23 at 9:19 PM, a neighbor of JRL called in a complaint regarding a fire which was occurring at JRL to the MEDEP in Bangor, ME. She stated that debris was falling from the sky at her residence and on I-95. She never called the JRL complaint line. The JRL Environmental Manager was notified afterwards by the MEDEP. Return calls were made by both the MEDEP Air/Solid Waste Departments.
05/15/23	11:17 PM	Other	JRL fire air/water quality concerns	Email from Margaret Williams	General (JRL Surrounding area)	Yes	SW 5 MPH	Yes	The MEDEP Solid Waste Project Manager responded to Ms. Williams by email, but never got back a response. Ms. Williams never left a phone number. The JRL Environmental Manager was notified by the MEDEP.	Landfill Fire	N/A	Yes	A mass email was circulated to multiple agencies regarding the a fire which occurred at JRL on 05-15-23. The email brought up air quality concerns for nearby residents and wastewater from fire fighting efforts polluting nearby water bodies. The fire was extinguished by early morning on 05-16-23 which eliminated air quality concerns. Wastewater from putting out the fire was contained within the landfill footprint and collected by the landfill liner system.
05/16/23	7:35 AM	Other	JRL fire debris on property	Alan Brown	37 Old Bennoch Road, Old Town, ME	No	NA	Yes	A call back was performed by the JRL Environmental Manager around noon time. A site visit to pick up the burnt debris was performed at around 3:30 PM.	Landfill Fire	N/A	Yes	On 05/16/23 at 7:35 AM, a neighbor of JRL called in a complaint in regards to a fire at JRL the night prior. He wanted to make sure that the fire had been extinguished and asked if someone could come help him pick up a few pieces of burnt debris that was carried to his property by the wind. Two members of the JRL Staff were sent over and helped pick up roughly a quart of material. The material was primarily light newspaper clippings which had burned and were carried by the wind. Neighbors were kind and appreciated the assistance.

Month Total Complaints: 3

Number of Complaints Confirmed to be Landfill Related: 3

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2023	LANDFILL RELATED COMPLAINT CATEGORY						MONTH TOTAL
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	4	0	0	0	0	0	4
FEB.	2	0	0	0	0	0	2
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	1	1	2
MAY	0	0	0	0	0	3	3
JUN.							0
JUL.							0
AUG.							0
SEP.							0
OCT.							0
NOV.							0
DEC.							0
TOTALS	7	0	0	0	1	4	12

*One additional non-enforceable off-site vector related complaint was received . It was not landfill related.